



Missing Property Questionnaire

File Reference Number _____

We are concerned about the missing item(s) from your checked baggage during your recent flight. Please accept our apologies for this inconvenience. Everything possible is being done to locate and return your property.

Successful tracing and claim resolution requires prompt completion and return of this form. To avoid delays in processing, mail to:

United Airlines
Central Baggage Services - HDQLZ
P.O. Box 66140
Chicago, IL 60666-0140

or email to web-baggage@united.com

Please include the following documents:

- Passenger ticket receipt(s) for **each** person involved in this loss.
- Claim check(s) or copy of delayed baggage report for the missing property.
- Excess baggage charge receipt, if applicable.
- Excess valuation receipt, if applicable.
- Attach Purchase Receipt(s) Or Proof Of Ownership For Articles Over \$100.00.
- Copy of driver(s) license or other government issued photo ID.

United reserves the right to deny liability if this form is not received, or postmarked, within 45 days from date of loss.

Please Type or Print and Mail Immediately

Name Mr. Mrs. Miss		Home Phone Area Code () —		Business Phone Area Code () —	
Home Address		Occupation		Employed By	
City		Business Street Address			
State/Province	E-Mail Address	State/Province			
Zip/Postal Code	Country	Zip/Postal Code	Country		
Total Bags Checked	Number of Passengers Traveling	Social Security Number		Frequent Flyer Number/Airline	

Flight Itinerary

From	To	Airline	Flight	Date	Have you or any other family member had a previous baggage claim with any airline? <input type="checkbox"/> Yes <input type="checkbox"/> No
					If Yes
					Airline _____
					Date _____

At what United office(s) have you reported your loss?	When and where was the last time you saw your baggage?
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Has loss been reported to another airline? <input type="checkbox"/> Yes <input type="checkbox"/> No	If yes, please give airline and city where reported.
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